

SI-MISSION-FACILITY – APPLICANT INFORMATION, DATA PROTECTION NOTICE AND INFORMED CONSENT

The project aims to unlock and harness the **transformative potential of social innovations (SIs)** to accelerate the implementation of the EU Missions. By promoting, activating, scaling, and embedding SIs, the initiative will **support mission-oriented research and innovation** at European, national, and local levels. A core aspect of the project is to **foster collaboration and mutual learning** among social innovators, public and private funders, investors, and policymakers through a series of interconnected actions. These include:

- (1) identifying** promising and impactful social innovations and developing evidence-based impact pathways to inform future EU Mission calls;
- (2) delivering** targeted capacity-building through a dedicated **Training and Scaling Lab** to strengthen the skills of social innovators and support organisations;
- (3) establishing** a **Social Innovation Funding and Investors’ Network**, supported by an SI Investment Lab, to expand financial instruments and mobilise funding for scaling high-impact initiatives; and
- (4) creating** a **Community of Practice** to facilitate regular exchange between key stakeholders and to co-design a strategic research agenda for embedding SIs in mission-related policies and programmes.

Key outcomes include a catalogue of SI impact pathways, a fully operational scaling lab, 30 validated scaling plans, a committed funding network, a proposed catalytic funding mechanism, and engagement of over 200 organisations in structured dialogue and collaboration.

Task Description - “Train-the Trainers” trainings for Business Support Organisations and SI Support Organisations

Business Support Organisations (BSOs) and Social Innovation Support Organisations (SISOs) play an important role in translating the EU Missions into practical support for innovators and entrepreneurs. The SI-Mission-Facility offers a capacity-building programme that provides tools, methods and peer exchange to help participating organisations identify, support and scale mission-relevant social innovations across the five EU Missions (Climate Adaptation, Cancer, Ocean & Waters, Climate-Neutral Cities, and Soil). Delivered by the Impact Hub Network and mission-focused hubs across Europe, the programme strengthens participants’ skills, networks and programme design capacity to connect local innovation efforts to European Mission opportunities.

Full contact details and title of the person to whom participants can submit complaints or grievances regarding the SIMF in general:	Full contact details and title of the person whom participants can contact for more information or clarifications about Train the Trainer programme for BSOs/SISOs:
Wolfgang Haider, BA MA	Lucia Radu
Senior researcher, project manager	Programme Manager
Project Coordination - ZSI, Austria	Impact Hub Network
simf@zsi.at	Lucia.radu@impacthub.net

1) Who is responsible for processing your data

Impact Hub Network (Programme Manager), on behalf of the SI-Mission-Facility consortium. Your data is handled with the utmost care in accordance with our Data Management Plan.

- **Data Controller:** Cecile Ney (research@impacthub.net)
- **Application Inquiries:** For any questions regarding the application process, please contact Lucia Radu (lucia.radu@impacthub.net).

2) What data we collect

Application data: name, email, organisation, role, country, short organisational profile, motivations, relevant experience, and any other information you submit in the application form.

Participation and monitoring data: attendance/participation information, feedback and evaluation responses (e.g., short surveys), and logistical information needed to run the training sessions.

Optional media data (only if applicable and you give consent): photographs, video, audio recordings, or quotes/testimonials.

3) Why we process your data

We process your personal data to:

1. **Administer the call** (receive applications, assess eligibility and selection criteria, communicate outcomes).
2. **Deliver the training programme** (participant management, scheduling, materials distribution, support).
3. **Monitor, evaluate, and improve the programme** (internal learning and quality assurance; reporting in aggregated form).
4. **Meet Horizon Europe project reporting, audit, and accountability requirements** (e.g., evidence that activities took place, participation numbers).

4) Legal basis for processing (GDPR)

We rely on the following legal bases under the GDPR:

- **Article 6(1)(b)** (steps at your request prior to entering into an arrangement to participate in the programme, and administration of participation).
- **Article 6(1)(f)** (legitimate interests, e.g., running and improving the programme and documenting implementation).
- **Consent (Article 6(1)(a))** only for truly optional elements (e.g., publication of your name/logo, photos/videos, attributable quotes). Consent must be freely given and separable from participation.

5) Who may receive your data

Access is limited to what is necessary for delivery and reporting. Recipients may include:

- SI-Mission-Facility consortium partners involved in selection and delivery of the training.

- Service providers used for form hosting, email distribution, online meetings, or survey collection (acting under appropriate agreements).
- The European Commission / relevant executive agency and authorised bodies in the context of reviews, checks, audits, or evaluations, where required.

6) How long we keep your data

We keep personal data **no longer than necessary** for the purposes above. Where documentation is needed to demonstrate implementation and comply with EU funding obligations, relevant records may be retained for **at least five years after the final payment** (standard EU grant record-keeping timelines).

7) Your rights

Under the GDPR, you may have the right to request: access, rectification, erasure, restriction, objection, and data portability (where applicable), and to withdraw consent at any time for **consent-based processing**. Withdrawing consent does not affect processing already carried out lawfully before withdrawal.

Important practical note: if you withdraw from the programme or request deletion, we will comply where possible; however, we may need to retain some minimum documentation where required for accountability/audit obligations under EU funding rules.

You maintain full control over your information. If you wish to withdraw your application from the programme or request the deletion of your data, please contact our Data Controller, Cecile Ney, at research@impacthub.net.

8) Complaints

If you believe your data protection rights have been infringed, you may lodge a complaint with the **Austrian Data Protection Authority (Datenschutzbehörde)**.

9) Additional notice on use of data generated through the Training Programme

We may use selected outputs generated during the webinars and bootcamp to communicate results and lessons learned (e.g., summaries of practices, examples, and aggregated insights). Where any output could identify individuals or organisations (e.g., attributable quotes, identifiable screenshots, or photos/audio/video), we will only use it for public communication where the relevant optional consent has been provided.